

Your Golf Arrangements - Important Information

When you book your holiday, we will ask for your preferred Tee Times and your Handicaps. We will then pass on your request direct to the golf courses who will do their best to obtain tee times as close as possible to those requested.

Should the requested golf course not be available, we will offer you alternative at another course and either refund or charge the difference in price.

Once we have received confirmation of your times from the golf clubs, we will notify you in writing.

Please note:

- Amendments and cancellations to confirmed golf within 30 days of departure may be subject to 100% cancellation charges
- Once your golf times have been confirmed by the golf clubs, we reserve the right to charge an amendment fee of £25 if you decide to change them
- Vouchers will be issued for green fees prepaid to us. These will be dispatched with travel documents, which should be presented to the golf club a minimum of 15 minutes prior to play commencing.
- Unused vouchers will not be refunded unless course closure has prevented play. In such cases a written confirmation from the club concerned or our local representative is required before a refund can be made
- Most golf courses now require a valid handicap certificate. It is your responsibility that a valid certificate is available for presentation locally if required and that your handicap meets with the requirements of the particular courses you wish to play
- Where you request specific start times we will endeavour to arrange these. We reserve the right to vary both the start times and courses after they have been confirmed. Golf course management reserve the right to change tee-times at their discretion without prior notification. Changes to golfing arrangements will not be considered as 'Major Changes'. You are therefore advised to re-confirm locally.
- Local golf taxes, golf insurance or federation fees, if applicable are payable by you direct to the golf club
- Some courses may only permit play as 3 or 4 ball games and golfers booking in smaller parties may be teamed up where necessary
- Unless otherwise stated, golf carts are not included in the cost
- We cannot be held responsible for any accident occurring while playing golf, or taking part in any other sporting activity. It is essential that you have Travel Insurance with sufficient specific golf and sports cover to include public liability while playing
- We cannot be held responsible for the actual playing conditions of the golf courses whether caused by course maintenance or climatic conditions. Golf course closure due to adverse weather is at the discretion of the golf course. As some golf courses do not refund green fees and a rain check is not much use if you are not going back, we strongly recommend you purchase specially adapted Golfers Travel Insurance, which covers golf course closure
- With the rise in popularity in golf holidays comes the spectre of changing attitudes of airlines to the carriage of clubs. Up to 20kilos of baggage per person is allowed free of charge. This allowance is both for baggage and golf clubs, anything above this allowance is subject to excess baggage charge per kilo. On routes where smaller aircraft is used and if the aircraft is over weight, extra luggage may be off loaded and follow on another flight. Tip - buy a Club overall that doubles up as suitcase!
- Some courses that have been designed to a US spec it normally means that it is mandatory to have a buggy. On European style courses it is seen as extra. Courses cannot guarantee the supply of buggies as they see it as a wish rather than a must. Due to this inconsistent supply, we can request buggies but cannot guarantee them